

REQUESTS FOR SERVICE 2017/18

ANNEX 4

Service Request Category	Number of complaints 2015/6	Number of complaints 2016/7	Number of complaints 2017/8	Comments
Accumulations	49	47	33	Complaints regarding accumulations NOT associated with food premises and animals
Drainage	5	8	8	Blocked, leaking or overflowing private drains, private sewers and septic tanks
Noise	177	181	203	Sources include amplified music from domestic and licensed premises
Dogs	112	112	92	Barking dogs
Pollution	61	92	93	e.g. bonfires, odour, smoke, grit and dust and light
Tonbridge Odour complaints	140	69	60	
TOTAL	544	509	489	